DOPiX/Flow

icon
TECHNOLOGY FOR DOCUMENTS

WORKFLOW MANAGEMENT SYSTEM FOR ADMINISTRATION PROCESSES

Corporate customer correspondence is based on a large variety of document templates, which often exist in several versions and have to be transferred across different staging environments. With DOPiX/Flow, you can be sure that when developing document templates, all DOPiX objects (templates, text components, etc.) are moved or staged across the various environments in a controlled manner, including release procedures and role-based authorization.

FUNCTIONS

- Controlling document processes across multiple employees
- Loading all changed objects into the DOPiX repository
- Logging of all administration tasks
- Role-based authorization system

BENEFITS

- Reduced costs thanks to automation of routine tasks
- Faster document processes
- Improved process quality due to enhanced transparency
- Overview of all documents in all staging environments
- Integration into the familiar icon Suite environment

DOCUMENT PROCESSES IN A FLOW

Distributing tasks across multiple employees within a process can sometimes be challenging. It is often not evident which changes text or document administrators have made or why, when and where they did so, especially if multiple administrators are collaborating. It is important, however, that all parties involved are informed about who has changed an object. To meet these challenges, it is necessary to establish a high degree of organization and administration and to define appropriate processes and rules.

WHAT IS DOPIX/FLOW?

DOPiX/Flow is an icon Suite module that can be integrated into the DOPiX/Admin processes as a workflow manager. DOPiX/Flow supports users in many tasks:

- managing related DOPiX objects across different release levels
- controlling processes across multiple employees
- identifying and reporting conflicts in the administration processes

DOPiX/Flow allows you to control and monitor administration processes across different DOPiX environments. For this purpose, process models are defined in DOPiX/Flow. They are valid for certain applications and can be used accordingly.
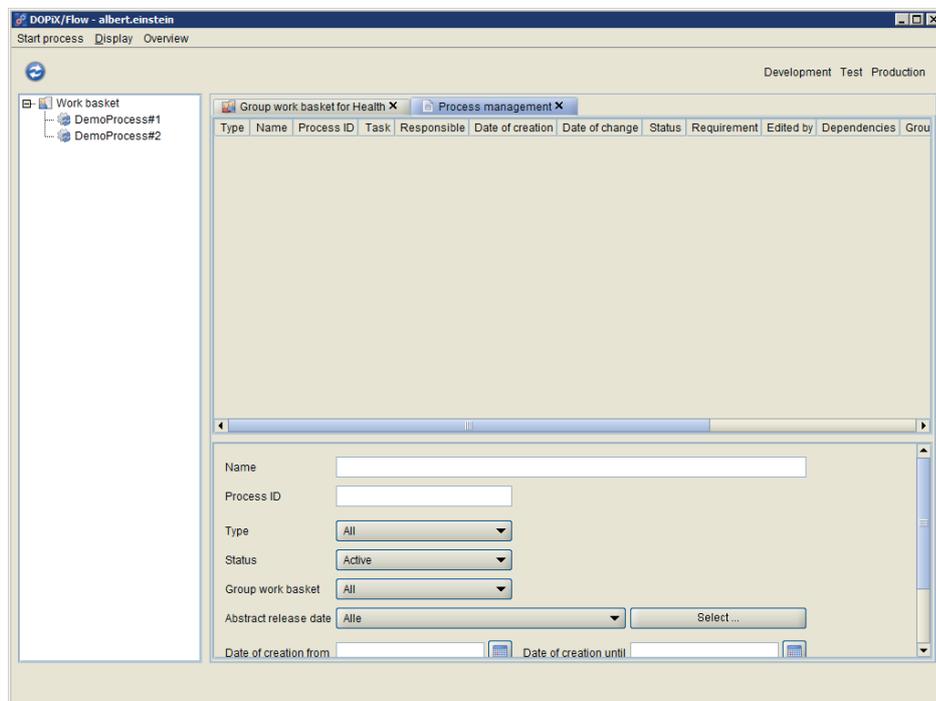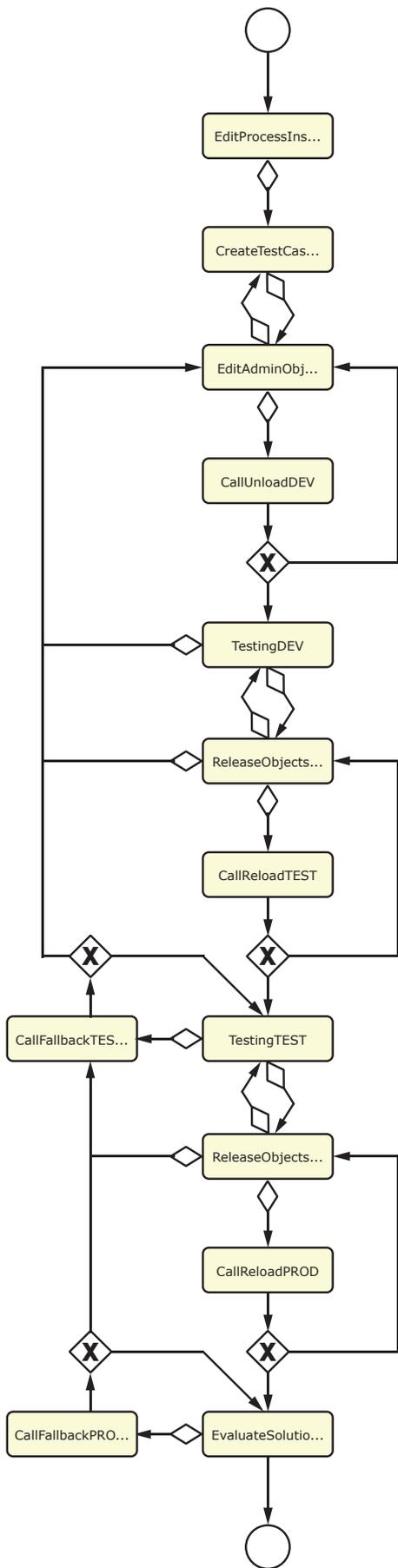
These process models map the individual tasks and their sequences together with decision branches when different tasks are available. A process flow is thus defined for each process, with the individual process steps and/or tasks being assigned to the users or user roles.

Using DOPiX/Flow, document administrators can keep track of all documents across the different staging environments. Document processes are graphically modelled and fit seamlessly into your familiar icon Suite environment.

Uwe Seltmann, CEO of icon Systemhaus GmbH

The flowchart contains the following nodes (top to bottom):

- EditProcessIns...
- CreateTestCas...
- EditAdminObj...
- CallUnloadDEV
- TestingDEV
- ReleaseObjects...
- CallReloadTEST
- CallFallbackTES...
- TestingTEST
- ReleaseObjects...
- CallReloadPROD
- CallFallbackPRO...
- EvaluateSolutio...

The screenshot shows the DOPiX/Flow - albert.einstein application window with menu items Start process, Display, Overview and tabs for Group work basket for Health and Process management. Column headers: Type, Name, Process ID, Task, Responsible, Date of creation, Date of change, Status, Requirement, Edited by, Dependencies, Grou... A form below contains fields: Name, Process ID, Type (All), Status (Active), Group work basket (All), Abstract release date (Alle), Select ..., Date of creation from, Date of creation until. The Work basket tree shows DemoProcess#1 and DemoProcess#2. Top right shows Development, Test, Production.

ROLE-BASED VIEW OF THE INDIVIDUAL WORK BASKET

After having logged in, the user is presented with a clear and simple user interface with a view of the work baskets and a search dialog. The DOPiX/Flow user interface is divided into three areas, all of which may contain different types of information. What is actually being displayed depends on user interaction.

GRAPHIC MODELLING OF DOCUMENT PROCESSES

Processes, or the sequences of tasks and actions, are stored as models in DOPiX/Flow. These process models map the individual tasks and their sequences together with decision branches when different tasks are available. The individual steps and/or tasks are assigned to users or user roles.

For example, a process for changing DOPiX objects usually involves multiple roles, users or user groups. Thus, individual tasks are linked to user rights.

LEADING ENTERPRISES TRUST ICON

- 70% of the 30 largest insurance companies in Germany
- Europe's largest direct bank
- Europe's largest automobile club

WHY ICON?

Since 1995 icon Systemhaus GmbH has been offering comprehensive customer correspondence solutions to prestigious insurance companies, banks, energy companies and industries. The icon Suite covers the complete range of high volume, individually oriented, interactive and process-integrated functionalities and is also used for the most sophisticated business communication.

icon Suite is far more than just a solution for your correspondence. The icon community is a strong network of excellent experts. It consists of customers, partners and specialists who work closely together to continue to improve icon Suite. icon Systemhaus GmbH currently employs more than 100 highly qualified specialists at their headquarters in Stuttgart.

YOU WANT TO KNOW MORE ABOUT DOPIX/FLOW?

Simply call us at +43 1-99 460 6607 or send us an Email at info@iconinternational.eu.
We kindly inform you personally about all the possibilities and advantages of DOPiX/Flow.

www.iconinternational.eu